



La Mirage Swingers

Protocol for a stay responsible and safe

21 June , 2020,
based on orders
of the Ministry of Health



YOU ARE THE MOST IMPORTANT

At La Mirage you are our priority, we want to take care of you and take care of your health.

And for your safety, we launched our **protocol COVID FREE**, following the **recommendations of CEHAT-ITH dated 21 of June 2020, based on the orders of the Ministry of Health**, which will update as they change.

Now more than ever, we want you to have a healthy experience and for this we have taken extreme measures.



01.

Reception

- Use of PPE by personnel
- A maximum capacity will be established to ensure social distancing
- We recommend the use of electronic means to make any payment through a credit card
- Disinfection and sterilization of the magnetic room keys after each use

02.

Bedrooms

- All keys will be disinfected before use
- Use of specific disinfectants for cleaning all surfaces of the room with special incidence on surfaces of greater contact (switches, knobs, doors, taps, etc.)
- Room ventilation will be maximized
- Cleaning or maintenance services will be carried out when the client is outside the room
- Decorative items of lingerie and stationery will be removed from the rooms
- A protocol is established for washing and collecting clothes in the laundry during the stay and at the client's exit, avoiding cross-contamination

03.

Bar

- A reduction in capacity is established and the restoration shifts are extended
- Machine wash glassware and dishes at high temperature at the end of each service
- We adapt our buffet offering a wide variety of meals, which will be served directly by our staff and we will increase as much as possible the individual presentations of dishes and products in monodose, thus optimizing flows and limiting food handling.
- The use of single-use tablecloths will be prioritized and hydroalcoholic gel dispensers will be made available to the client
- Card payment will be encouraged and the use of commonly used letters will be avoided, replacing them with posters, or they will be available in QR code

04.

Pool and common areas

- Limited capacity in the pool area
- Most outdoor activities will be attempted, always respecting the 1.5 m social distance, and disinfecting the material used after each activity.
- Furniture redistribution ensuring social distance between hammocks
- Intensification of the maintenance and cleaning of the pool water to guarantee its optimum quality
- Cleaning, disinfection and air conditioning equipment will be reviewed daily to ensure that protocols are followed
- All clients will have hydroalcoholic gel in the common areas of the hotel
- Increased cleaning and disinfection of all common areas
- A new signal systems are established í tica to inform customers of new uses and the need to maintain distance interpersonal 1,5m

- IMPORTANT NOTE : ALL THE MEASURES DETAILED IN THIS DOCUMENT ARE SUBJECT TO POSSIBLE CHANGES AND MODIFICATIONS DEPENDING ON THE EVOLUTION TOWARDS NEW SCENARIOS AND THE INCORPORATION OF NEW REGULATIONS.



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